## COACHING

## Making Decisions

Coaching for Decisions: There are many approaches to making a decision. One might consider the following: alignment, risk/reward, cost, intuition, or team/organizational impact. Understanding an individual's preferred decision style is a great beginning to a coaching conversation.

To begin - start with these simple questions.

- How will you make your decision?
- What do you need to know to make your decision?
- What factors are important for you to make your decision?

Helping an individual see different viewpoints of a decision can help them avoid a singular perspective.

- If you know their DiSC inventory, ask about the opposite dimension: What would a " $D$ " do? How would an " S " evaluate this decision?
- Thinking about two coworkers, what things would be important to them?
- You have invested a lot of time on this project. Imagine if you had no time or money invested. If you could walk away how would that affect your decision?
- Let's create several scenarios that this decision could result in. How does each change your decision?
- Who might this decision impact? How will they react to the decision? How does that change what you will do?

When coaching to move someone toward a decision, the following questions may help them think about moving forward.

- What are the pros and cons?
- What feels right to you?
- What would happen if you consulted your team?
- What fears are influencing this decision?
- What would it cost in terms of resources to be successful?
- What's the payoff? What are the risks?
- Who will benefit from your decision? Who will not benefit?

Finally, building commitment for the decision will help the individual move forward.

- What concerns do you still have? How will you address these concerns?
- You are very busy. We all are. In order to move forward, what will you stop doing to make time for this initiative?
- You've made your decision, what might get in your way?
- Who might you need to support you as you move forward?

